

scone

swimming pool



***LEARN TO SWIM & WATER
SAFETY PROGRAM***

Summer 2024-25



Swimming & Water Safety Enrolment Agreement

FACILITY LOCATION
SCONE POOL

PREVIOUS ENROLMENT INFORMATION

Learners that participated in the Scone Pool Learn to Swim Program 2023-24 have until Oct 10th 2024 to claim first preference towards receiving the same lesson placement. If your child was enrolled in the Scone Pool Learn to Swim program 2023-24 please complete the below.

Child 1) Lesson Day: _____ Lesson Time: _____ Instructor Name: _____

Child 2) Lesson Day: _____ Lesson Time: _____ Instructor Name: _____

Child 3) Lesson Day: _____ Lesson Time: _____ Instructor Name: _____

PARENT / GUARDIAN DETAILS (Account Holder)

Surname:		Given Name/s:	
Address:		Suburb:	Postcode:
Email:			
Phone:	Mobile:	Home or Office	D.O.B:
Emergency Contact:		Relationship:	Phone:

LEARNERS

1. First Name	Surname	D.O.B: / /	Gender:
2. First Name	Surname	D.O.B: / /	Gender:
3. First Name	Surname	D.O.B: / /	Gender:
Preferred Day of Lessons:		Preferred Time of Lessons: Morning / Afternoon	

LEARNER HEALTH BACKGROUND SCREENING

Asthma	Yes / No Name/s:	Hearing Difficulties	Yes / No Name/s:
Epilepsy	Yes / No Name/s:	Vision Impairment	Yes / No Name/s:
ADD / ADHD	Yes / No Name/s:	Penicillin	Yes / No Name/s:
Diabetes	Yes / No Name/s:	Disability	Yes / No Name/s:
Convulsions / Fainting	Yes / No Name/s:	Other: Name/s:	

Additional information you wish our Instructors to be aware

PARTICIPATION & MEMBERSHIP AGREEMENT

I have read & understood the Terms and Conditions of this program and I agree to becoming a Facility Member. I acknowledge that the information I have provided is true & correct. I will inform Community Aquatics Pty Ltd in writing should my circumstances change.

Signed: _____ Date: _____

STAFF USE ONLY

Staff Receiving Application - Name: _____ Date: _____

Total Payment: \$ _____ Received by Staff Name: _____

Staff Entering Information into Link

Entered into Links - Date: _____ Staff Name: _____ Member ID#: _____

Class Booked: 1) Day ____ / Time ____ 2) Day ____ / Time ____ 3) Day ____ / Time ____

Confirmation: 1st Confirm: Conversation / Left Message / Email / Text / Other Date & Time: _____

2st Confirm: Conversation / Left Message / Email / Text / Other Date & Time: _____

Comments/ Notes:

LEARN TO SWIM TERMS AND CONDITIONS



About Us

Community Aquatics manages a variety of aquatic and fitness facilities. As part of our responsibility we strive to “To provide all Community Members with a clean and safe facility, that offers interesting, motivating and effective programs”. Our website, www.communityaquatics.com.au, contains a range of policies, feedback options and program information. All Clients are invited to peruse this site and to provide feedback at any time.

The Learn to Swim Environment

All Parents/ Guardians and Learners must abide by general terms and conditions of entry for the Centre in which lessons are being held. Lessons will proceed in all-weather unless deemed unsafe by Centre Management.

Pool Life Guards do a great job of keeping all pools safe, however for safety, all children participating in our facility programs must ‘still’ be supervised by a Parent/ Guardian at all times. Any type of photography, from any image capturing device is not permitted without the express permission of Centre Management.

A Learner suffering from any skin infection or other communicable disease will be excluded from lessons for the safety of themselves, plus the well-being of other Learners and Instructors. Examples include: Chickenpox; Cold Sores; Conjunctivitis; Diarrhoea and/or Vomiting; German Measles; Molluscum contagiosum; Hand, Foot & Mouth; Head Lice; Measles; Mumps; Plantar Warts; School Sores; Slapped Cheek Syndrome; Tinea/Ringworm; Whooping Cough.

Any Person that usually wear a nappy are required to wear some form of aqua-nappy if swimming in a Community Aquatics facility. Swim nappies must have elasticised legs and waist. Please ensure that all Learners are suitably attired if they fall into this category for the comfort and safety of all Patrons.

Learners with special needs or requirements are requested to speak with the Learn to Swim Coordinator during the enrolment process. It is important that our Instructors are aware of each Learners exact needs.

Payments

All lessons are paid in advance - Upfront. A Learner will not be entered into the program if full fees are not paid. Lesson placements/ spots are not held for a learner under any circumstances, without payment.

Two payments are required:

- Term 4, 2024: 8 Weeks 28th Oct to Sat 21st - \$148 is due at the time of enrolment.
- Term 1, 2025: 8 weeks 27th Jan to 22nd March - \$148 is due no later than 14th December 2024.

Fail to pay lesson fees on time will result in the learner being removed from the program and the learner’s placement being offered to others. If a child is removed from the program due to lack of payment, they can re-enrol at a time of their wish, without penalty, as long as full payment is made for the remaining part of that term’s lessons.

Payments for late enrolments are pro-rata against the remaining lessons within that term.

Payments will only be accepted for a learner to begin within 7 days of the payment. Lesson placements/ spots will not be held without payment for more than 7 days.

Payment Discount

Payment for both Term 4 2024 and Term 1 2025 before November 9th will receive a \$25 discount.

Season Dates: Summer & Enrolment

Term 1 2024			Holiday Break			Term 2 2025		
8 Weeks			5 Weeks			8 Weeks		
Mon 28 th Oct	TO	Sat 21 st Dec	Mon 23 rd Dec	TO	Sat 25 th Jan	Mon 27 th Jan	TO	Sat 22 nd March

General Non-Attendance, Cancellation OR Make-Up Lessons - Due to Sickness

Missed lessons are not beneficial to learning. We want all Learners to attend their allocated lessons for continuity of their development. For this reason, we do not provide make-up lessons for general non-attendance. Non-Attendance or missed lessons are not refunded.

When your child is sick, a Doctor’s Certificate must be supplied to the Swim School within 14 days; and a Make-Up Class will be granted only if a suitable spot can be identified within the exiting program over the 2024-25 program.

The Swim School does not guarantee a make-up lessons, but will attempt to offer a make-up lesson pending placement availability and flexibility of the learner to attend a lesson that is offered.

Only those people who provide a Doctors Certificate may request a make-up lesson.

Should a situation arise where a child’s absence is caused by an external serious family related matter, a request for refund must be made in writing - via scone@communityaquatics.com.au . Any cancellation will incur an administration fee equivalent to two lessons (per cancellation).

Stolen Property

Community Aquatics is not responsible for lost or stolen items or damage to property or vehicles. Acknowledging this risk, all patrons agree to use Community Aquatics facilities at own risk

Lessons Days & Times

A lesson is booked for the same day and time every week, and this will not change throughout the program except under special circumstances; including, but not limited to: class structure changes, client request or Learner progression.

Progression

All Learners over 4yrs of age need to be assessed prior to beginning their first lesson. The initial assessment will grade the Learner so they can be placed in the most appropriate class. Learners under 4 years of age do not require an assessment and can be booked directly into the program.

Learners are assessed continually by the Instructor. Formal assessments occur every 4 weeks. Certificates of participation and achievement will be issued by the Instructor upon completion of a level. Learners will progress through the levels of the program as they attain the skills and confidence. Skills and competencies must be performed three times within a lesson, over two consecutive lessons to achieve a pass.

Instructor Availability

We strive at all times to have the same Instructor on the same class throughout a term. However, from time to time, Instructors may be ill or have personal commitments that prevent them from working. This occurs in all swim schools and work environments. On the occasion when the Instructor is away, the details will be posted on the Learn to Swim noticeboard at the pool entrance.

Our Instructors are highly professional and greatly appreciate their role in teaching water safety and swimming skills to all Learners. All replacement teachers are highly skilled and are dedicated teachers of swimming.

Before, During & After Lessons

All Learners must stop & check in at reception prior to the lesson. Learners and Parents/ Guardians are not permitted to approach Instructors or enter the lesson area until lesson commencement.

Learners should be ready to start lessons on time, including a bathroom visit prior to the lesson. Children should be at poolside a few minutes before the commencement of the lesson. It is not recommended that Learners swim before their lesson. Learners participating in lessons should not be wearing bikinis or board shorts if possible - proper fitting purpose designed swim wear is preferred.

Parents must remain at the centre while children are completing lessons, it is important in case of any emergency. Please make sure your children use the change rooms safely and minimise their time in the showers to allow other children access. It is best for your child's privacy to shower or bath at home. School age children must use the correct gender change room. Alternatively, a family change room is available for use. Always supervise your children when changing in amenities and leaving the centre.

Parents must allow Instructors to reasonably supervise their children during all lessons and should not approach children or Instructors during lessons. A suitable time can be arranged with the Learn to Swim Coordinator should the parent need to discuss any issues or concerns with an Instructor- please see reception to organise this.

Waiver & Release

During all times that you are on a Community Aquatics premise both your property and your dependant's wellbeing shall be at your own risk. You are hereby agreeing that Community Aquatics shall not be liable for any loss, damage or theft of any property belonging to you or your guest (including minors) occurring on Community Aquatics premises except where caused by gross negligence of Community Aquatics. Additionally, Community Aquatics shall not be liable for any death, personal injury or illness occurring to you or your guest (including minors) on Community Aquatics premises or as a result of the use of any facilities or equipment provided by Community Aquatics, except to the extent that such death, personal injury or illness occurs from the gross negligence of Community Aquatics.